

# PrintWow Guarantee

## PrintWow Guarantee

- 100% Satisfaction Guaranteed!
- Your satisfaction and long-term relationship with PrintWow is our main goal.
- We are out to WOW our customers at every opportunity.
- If we did not WOW you, let us know. We will do everything we can to make you happy and use PrintWow again in the future.

### Will I get a proof?

Yes. For all orders, we will provide a pdf proof and complete order confirmation for your approval. Your order will not be printed until you have said that you are 100% satisfied with the proof and order details.

### What happens if there is an error on my order?

If the error is something you overlooked, we charge 50% of the order cost and re-run the order. If the error is our mistake we will prioritize your order and immediately re-run the order at no charge. We do not believe that an error should prevent you from receiving your order on time. We want satisfied customers to order from us for years to come, and to tell as many people as they can about our great products and services. We are in it for the long-term.

### What is an order confirmation form?

On this form you will see the item(s) ordered, quantity, and the final price which includes shipping and taxes. Your responsibility is to review the order confirmation and most importantly the proof. If you require any changes to the proof make them directly on the proof or call us to go over the changes. We will happily send you another for your final approval. You can then sign and date the order confirmation and send it back to our offices. We are now ready to print your order.

### How do I pay?

All orders must be pre-paid, after proof approval, by VISA or MasterCard. We will email you a link to our secure payment portal, where you will enter all payment details. We do not keep any credit card information on file so you will need to contact us each time you wish to pay by credit card.

Get Started

**Let's Get Started...**

**Business Cards**

**Signs & Banners**

**Custom Envelopes**