

Customer Service

Satisfaction Guarantee

At PrintWow, we offer customers a 100% satisfaction guarantee. That means if you're not happy with your order, we will work to make it right no matter what, or you don't pay. We aim to be your preferred supplier for all of your printing needs, and we know that can't happen unless you're completely satisfied. If you are not happy with your order, please reach out to us and let us know. For detailed information about order cancellations or returns, please read our Return Policy.

To reach out to our customer service team, please submit an email inquiry or contact us via these methods during business hours. If you do not reach someone immediately, one of our friendly customer service associates will be in touch with you shortly.

About PrintWow

PrintWow is owned by Cheque Print. Cheque Print is 100% Canadian owned and operated and our customer service team is based locally out of Calgary, Alberta. A personal quality control specialist works with you directly from the time you place your order until it's received by you. They ensure the highest in quality and accuracy by personally verifying each and every order. We won't pass you around through a large call centre, and when you call during business hours, an actual person answers the phone. You can trust us to be there to answer any questions you may have, with friendly, knowledgeable, and helpful expertise about everything to do with your printed items.